

# Zen Internet Ltd - Third Parties

These are the products and services that we provide to our customers, along with a list of third parties we partner with to provide these services. When we partner with these third parties, we share some of the personal data that customers provide to us. Please see below for further details and let us know if you have any questions by emailing [dataprotection@zeninternet.co.uk](mailto:dataprotection@zeninternet.co.uk) In all cases, we have appropriate contractual arrangements in place with the third parties to ensure that they protect the personal data of our valued customers.



Broadband Services	Types of personal data Zen collects and processes to deliver these products and services	Third parties Zen shares your personal data with to deliver these products and services	Names of any subcontractors that these third parties use to deliver these services	Types of personal data shared with these third parties
ADSL / FTTC / FTTP	Full Name, Physical Address & Postcode, Contact Number, Email Address, Bank Details	BT Wholesale	BT Openreach	Full Name, Physical Address & Postcode, Contact Number
		Platform X Communications	n/a	
		Eirecom	n/a	
		KCOM	n/a	
		Qube	n/a	
		BT Openreach	MJ Quinn / Kelly Communications	
		CityFibre	NICE Satmetrix	
Hardware			APC / DPD / Ingram Micro / Eero	
Broadband Switching		TOTSCo	n/a	

## Voice Services

	Types of personal data Zen collects and processes to deliver these products and services	Third parties Zen shares your personal data with to deliver these products and services	Names of any subcontractors that these third parties use to deliver these services	Types of personal data shared with these third parties
WLR3	Full Name, Address & Postcode, Contact Number, Email Address, Bank Details	BT Openreach	MJ Quinn/Kelly Communications	Full Name, Address & Postcode, Contact Number, Email Address
		BT Wholesale	BT OpenReach	
		Qube	n/a	
Cloud Comms		Vanilla IP	Gamma / BT IPEX	Business Name, Address & Postcode, Username, Phone Numbers, IP Address, Device Logs, Call Recordings
Digital Voice / SIP Trunking	BT IPEX	n/a		

## Cloud Hosting & Domains

Office 365 Microsoft	Full Name/Company Name, Address & Postcode, Contact Number, Email Address, Bank Details	Microsoft	n/a	Full Name/Company Name, Address & Postcode, Phone Number, Email Address
Domains		OpenSRS, Nominet Eurid, Janet		
SSL		Comodo		
Veeam		Veeam		Company Name, IP Address
Zen Cloud	Full Name/Company Name, Phone Number, Email Address, IP Address	Zerto		Full Name/Company Name, Physical Address (incl Postcode), Contact Number, Email Address
Public Cloud		AWS/Ingram Micro		
F-Secure	Full Name/Company Name	F-Secure		Full Name/Company Name

## IP VPN & SD WAN

	Types of personal data Zen collects and processes to deliver these products and services	Third parties Zen shares your personal data with to deliver these products and services	Names of any subcontractors that these third parties use to deliver these services	Types of personal data shared with these third parties
Fortigate Firewall	Full Name, Company Name, Address & Postcode, Contact Number, Email Address, IP Address	Exclusive Networks	Fortinet	Full Name, Company Name, Address & Postcode
Cisco Routers/Switches		Comstor, Netlynk	Cisco	
Cisco Premium Support		CommsCare		Full Name, Company Name, Address & Postcode, Contact Number
4G Backup		AQL	n/a	IMEI, SIM Number

## Ethernet

Ethernet products	Full Name/Company Name, Address & Postcode, Contact Number, Email Address	BT Openreach	MJ Quinn/Kelly Communications	Name, Address & Postcode, Contact Number, Email Address, IP Address
		Vodafone	n/a	
		Virgin Media		
		Platform X Communications		
		BT Wholesale		

## Managed Services

	Types of personal data Zen collects and processes to deliver these products and services	Third parties Zen shares your personal data with to deliver these products and services	Names of any subcontractors that these third parties use to deliver these services	Types of personal data shared with these third parties
Fortigate Firewalls	Full Name/Company Name, Address & Postcode, Contact Number, Email Address, IP Address	Exclusive Networks	Fortinet	Full Name/Company Name, Address & Postcode, IP Addresses
Support/Management				Full Name/Company Name, IP Address
Cisco Routers		Comstor	Cisco	Full Name/Company Name, Address & Postcode, Contact Number
		Netlynk		Full Name/Company Name, Address & Postcode
Cisco Premium Support		CommsCare		Full Name/Company Name, Address Postcode, Contact Number, Latest Configuration File
Meraki Hardware		Meraki		Full Name/Company Name, Address & Postcode, IP Address
Hardware Install - Field Services		ARC / Comlek	n/a	Full Name/Company Name, Address & Postcode, Contact Number
Meraki Support		Comms Care		Full Name/Company Name
		Meraki		Full Name/Company Name
Robustel		Netlynk		Full Name/Company Name, Address & Postcode